

# RideKC FREEDOM

**RideKC Freedom is a complementary paratransit program that provides ADA and non-ADA paratransit services throughout the Kansas City region.** Paratransit service is an origin to destination, shared ride, advanced reservation public transportation service. You can complete your application on paper or online. When applying for these services, be sure to complete the entire application.

## **ADA Complementary Paratransit**

The Americans with Disabilities Act (ADA) complementary paratransit services are available for customers who are unable to use RideKC fixed route bus and streetcar services due to their disability. Concerns such as diagnosis, age, distance to bus stop, lack of bus service, overcrowded vehicles, inability to drive, personal finances, inconvenience and/or discomfort are not the sole basis of the eligibility determination for paratransit services.

## **Non-ADA Demand Response Service**

Non-ADA demand response services are offered in KCMO, KCKS, Independence and Johnson County. Each area has its own residence requirement, service area and pricing. That information is provided within a ride guide. Below are some of the general guidelines:

- KCMO and KCKS - If you are 65 or older and/or have a disability AND live in Kansas City, MO or Kansas City, KS, you may be eligible for non-ADA service in these areas.
- Independence, MO - If you are 60 or older AND live in Independence, MO, you may be eligible for the non-ADA service.
- Johnson County, KS - If you are 65 or older, have a disability and/or qualify for low-income assistance AND live in Johnson County, KS, you may be eligible for Johnson County Transit's Special Edition services.

The information obtained in this application will be used to determine your eligibility using the standards established by the ADA and other programs. Your information may be shared with a third party eligibility source or travel training service.

Questions? Call [816-842-9070](tel:816-842-9070) and press the Eligibility option or email [eligibility@kcata.org](mailto:eligibility@kcata.org)

## **How to Apply for Paratransit Services:**

1. Review the eligibility information on this application
2. If you have a disability and believe you qualify:
  - a. Complete Part A of the application
  - b. Have a medical professional familiar with your health condition or disability and your functional abilities and limitations complete Part B of the application.
  - c. **When you have both sections completed, call the Eligibility Office at [816-842-9070](tel:816-842-9070) to schedule an in-person assessment\*\***
3. If you qualify based on your age (referenced above)
  - a. Complete the first page of Section A.
  - b. **Proof of age and a photo must be included to qualify and obtain a photo ID.**

c. You can submit your non-ADA application using one of the following methods:

- Mail the application, your proof of age and your photo to: RideKC Freedom Eligibility, 1200 E. 18th Street, Kansas City, MO 64108
- Email the application, your proof of age and your photo to: [eligibility@kcata.org](mailto:eligibility@kcata.org).
- **Attach your proof of age here:**
- **Attach your photo here:**

**No in person assessment is required for applications based on age. Incomplete applications will delay processing.**

**\*\*What Happens At My In-Person Assessment:**

1. Bring your completed application (Part A and B) and a photo ID with you to your in person assessment
2. At your assessment, you will have an interview with a Mobility Assessment Evaluator.
3. If needed, you will undergo a functional assessment.

You will be notified by letter of your eligibility for the service that you are applying for within 21 business days of the completed process. If you have applied for ADA service and have not heard from us in 21 business days, please call and we will provide you with service until your determination is made.

If you are denied unconditional ADA paratransit eligibility, you have the right to appeal. Information relating to the appeal process will be included with your letter.

Questions? Call [816-842-9070](tel:816-842-9070) and press the Eligibility option or email [eligibility@kcata.org](mailto:eligibility@kcata.org).

This application is available in alternate formats. If you would like assistance, please call 816-842-9070.

### Personal Data

Is this a new application or a recertification?	<u>New Application</u>
If Recertification, Provide your ID #	
I am a Veteran:	<u>No</u>
Prefix	<u>-</u>
First Name	<u>ERIC</u>
Middle Name	<u>L.</u>
Last Name	<u>NICHOLS</u>
Ethnicity: Please select the most appropriate choice	<u>White</u>
Date of Birth	<u>4/5/1972</u>
SSN	<u>XXX-XX-0066</u>
Gender	<u>Male</u>

Email Address	<u>enich0066@gmail.com</u>
Home Phone	<u>(816) 859-5098</u>
Phone	<u>(816) 531-4191</u>
Other Phone	<u>(816) 508-5920</u>
Do you Require TDD Services?	<u>No</u>

### Home Address

Home Street Address	<u>1207 E. ARMOUR BLVD.</u>
Home Apartment Number	<u>#205</u>
Home City	<u>KANSAS CITY</u>
Home State	<u>MO</u>
Home Zip Code	<u>64109</u>
Home address and mailing address are different	<input type="checkbox"/>
Primary Language	<u>English</u>

If Other, please provide

Note if you need written information sent in an alternate format	<u>-</u>
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If Other, please provide

### Emergency Contact Information

Please give us the name and phone number of a friend or relative we can call in case of an emergency or we are unable to reach you at your regular number.

First Name	<u>Brittney</u>
Last Name	<u>Stickney</u>
Home Phone	<u>(816) 531-4191</u>
Other Phone	<u>-</u>
Additional Contact Person Relationship	<u>Housing Case Manager</u>

### Disability/Health Condition Information

Do you have a disability or health condition that prevents you from using fixed route buses or the streetcar?	<u>Yes</u>
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Please describe the disability or health condition which prevents you from using fixed route buses or streetcar system?	<u>Arthritis ( advanced )</u>
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Is this a temporary disability or health condition?

No

If yes, how many months do you expect it to prevent you from using fixed route buses and streetcar system?

Do you ever need to bring someone with you to help you when you travel (a 'personal care assistant' or 'personal attendant')?

Yes

Do you use any of these mobility aids or equipment?

Cane

### Mobility Aid Notes

Are you interested in receiving travel training service to learn how to ride the fixed route bus and streetcar service?

No

### Certification

I understand the information provided on this application is true and correct to the best of my knowledge. The purpose of this application is to determine if I am eligible to use these services. I understand falsification of information could result in loss of paratransit services as well as penalty under law.

I agree to notify the transit agency should my condition change, if my mobility device has changed or been replaced or if I no longer need paratransit service.

**Applicant Signature**

Eric L. Nichols

**Date:**

9/5/2018

If this application has been completed by someone other than the person requesting certification, the person completing the application must provide the following information:

**Name**

**Address**

**Home Phone**

**Other Phone**

**Signature**

**Relationship to applicant**

**Date****9/5/2018****Authorization for Release**

I authorize the professional who has completed the healthcare provider certification to release to the eligibility organization information about my disability or health condition and its effect on my ability to travel on the fixed route system. I understand that I may revoke this authorization at any timme. I understand that all medical information which is provided about my disability or health condition will be kept strictly confidential.

**Applicant Signature**Eric L. Nichols**Date****9/5/2018**[Edit Application](#)[Submit Application](#)